

FOXBOROUGH WATER AND SEWER DEPARTMENT, TOWN OF FOXBOROUGH, MASSACHUSETTS  
**2018 ANNUAL DRINKING WATER QUALITY REPORT**  
DEP PWS ID#: 4099000

This report is required under the Federal Safe Drinking Water Act. The Foxborough Water and Sewer Department prepared this report.

**I. PUBLIC WATER SYSTEM INFORMATION**

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Contact Person: Robert Worthley  
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Internet Address:  
[www.foxboroughma.gov/departments/water\\_sewer\\_department](http://www.foxboroughma.gov/departments/water_sewer_department)  
Fax #: (508) 543-1227

We encourage public interest and participation in our community's decisions affecting drinking water. Regular Board meetings occur at least once a month. The public is welcome. Please call the office or visit our website to obtain specific dates and times of meetings.

**Water System Improvements**

We are proud to report that construction of the new water treatment plant off of Chestnut Street is underway. Along with the new treatment plant, four new wells are being installed with the latest technology, consisting of stainless steel screens and glass beads. This combination results in a well that will maintain its capacity for many years to come. Another milestone is that the asbestos cement water main in Beach Street has been completely lined with "the pipe within a pipe". This improvement will extend the life of this water main by at least fifty years. All water storage tanks are now under asset management, where tank professionals will inspect and perform all necessary maintenance every year, and perform a complete rehabilitation again in fifteen years. Asset management of the water system also involves knowing the location of assets, such as valves and hydrants, and what their age and condition are. In the past, system flushing consisted of driving up to a hydrant, opening it up to remove sediments, and then moving on to the next one. Unfortunately, this method caused so many dirty water complaints, that the program was stopped before the system could be flushed. The Water Department invested in a hydraulic model that was used to create a Unidirectional Flushing Plan. With this plan, specific valves are closed to ensure that only the desired section of pipe is flushed. This plan does a tremendous job of cleaning the pipe, while almost completely eliminating customer complaints. The down side of this method is the extensive planning that must take place prior to actually flushing. Specific water valves must be identified, located, and tested to ensure they will properly work before the crew uses them in the middle of the night. A condition assessment report is filled out, and any needed repairs are noted. In short, several important maintenance programs are conducted at the same time: water main flushing, valve exercising and assessment, hydrant assessment, distribution system pressure assessment, and evaluation of each distribution pipe's flow properties. The collected pressure and flow information will be used in the long range capital planning for water line replacement.

The last Sanitary Survey was completed by the Massachusetts Department of Environmental Protection (DEP) in May 2018.

**2. YOUR DRINKING WATER SOURCE**

**Where Does My Drinking Water Come From?**

The Town of Foxborough is supplied solely from groundwater sources which are located in the Boston Harbor, Ten Mile River and Taunton River Basins. Water is pumped from 13 gravel-packed wells located in six different well fields throughout the Town of Foxborough. There is also a small section of town that is supplied by Mansfield, due to the location of water mains. In addition, there are also emergency connections with the Towns of Mansfield, Plainville, Sharon, Walpole and Wrentham.

Station 1:	Boston Harbor River Basin (01G,02G)	Station 4:	Taunton River Basin (12G)
Station 2:	Taunton River Basin (04G, 05G, 06G)	Station 5:	Boston Harbor River Basin (13G)
Station 3:	Taunton River Basin (07G, 08G, 09G, 10G)	Station 6:	Ten Mile River Basin (14G, 15G)

The Town of Foxborough in 1989 adopted a Water Resource Protection By-Law for protection of the Town's drinking water wells.

Our water system makes every effort to provide you with safe and pure drinking water. To improve the quality of the water delivered to you, we treat it to remove several contaminants; a disinfectant is added to protect you against microbial contaminants, the water is treated to reduce lead and copper concentrations, and the water is filtered to reduce levels of iron and manganese.

MassDEP has prepared a Source Water Assessment Program (SWAP) Report for the water supply sources serving this water system. The SWAP Report assesses the susceptibility of public water supplies to contamination from land uses.

**What is My System's Ranking?**

A susceptibility ranking of high was assigned to this system using the information collected during the assessment by MassDEP. This ranking was assigned due to the presence of at least one high threat land use within the water supply protection area that could be a source of potential contamination by microbiological pathogens and chemicals. The Water Department has an Emergency Response Plan to mitigate the impact of a potential contamination event. For further information, please contact the Water Department.

**Where Can I See The SWAP Report?**

The complete SWAP report is available at the Water Department's website at [www.foxboroughma.gov/departments/water\\_sewer\\_department/s\\_w\\_a\\_p\\_report](http://www.foxboroughma.gov/departments/water_sewer_department/s_w_a_p_report). For more information, call Bob Worthley at (508) 543-1209.

**Residents can help protect sources by:**

Practicing good septic system maintenance; taking hazardous household chemicals to hazardous materials collection days; and by limiting pesticide and fertilizer use.

### 3. SUBSTANCES FOUND IN TAP WATER

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present in source water include:**

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, U.S. Environmental Protection Agency (EPA) and MassDEP prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) and Massachusetts Department of Public Health regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Foxborough Water Department is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### 4. IMPORTANT DEFINITIONS

**Action Level (AL):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**90th Percentile:** Out of every 10 homes sampled, 9 were at or below this level. This number is compared to the action level to determine lead and copper compliance.

**Level 1 Assessment:** A Level 1 Assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

ppm = parts per million, or milligrams per liter (mg/L)  
ppb = parts per billion, or micrograms per liter (ug/L)  
ppt = parts per trillion, or nanograms per liter  
pCi/L = picocuries per liter (a measure of radioactivity)  
NTU = Nephelometric Turbidity Units

ND = Not Detected  
N/A = Not Applicable  
mrem/year = millirem per year (a measure of radiation absorbed by the body)

**Office of Research and Standards Guideline (ORSG):** This is the concentration of a chemical in drinking water at or below which adverse health effects are unlikely to occur after chronic (lifetime) exposure. If exceeded, it serves as an indicator of the potential need for further action.

**Running Annual Average (RAA):** The average of four consecutive quarters of data.

**Secondary Maximum Contaminant Level (SMCL):** These standards are developed to protect aesthetic qualities of drinking water and are not health based.

### 5. WATER QUALITY TESTING RESULTS

**What Does This Data Represent?**

The water quality information presented in the tables is from the most recent round of testing done in accordance with the regulations. All results shown were from samples collected during the last calendar year unless otherwise noted in the tables. Only the detected contaminants are shown. The state allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

MassDEP has reduced the monitoring requirements for inorganic contaminants for several wells, because these sources are not at risk of contamination. The last sample collected for inorganic contaminants for these wells was taken in 2009 and was found to meet all applicable EPA and MassDEP standards. The last samples collected for radioactive contaminants were taken in 2012.

	Date(s) Collected	90 <sup>TH</sup> Percentile	Action Level	MCLG	# of Sites Sampled	# of Sites above Action Level	Possible Source of Contamination
Lead (ppb)	2017	2	15	0	30	1	Corrosion of household plumbing systems; Erosion of natural deposits
Copper (ppm)	2017	0.32	1.3	1.3	30	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives

Regulated Contaminant	Date(s) Collected	Highest Detected Level	Range Detected	MCL or MRDL	MCLG or MRDLG	Violation (Y/N)	Possible Source(s) of Contamination
<b>Inorganic Contaminants</b>							
Nitrate (ppm)	2018	4.40	0.98 – 4.40	10	10	NO	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Perchlorate	2018	0.5	0.12 – 0.5	2	N/A	NO	Rocket propellants, fireworks, munitions, flares, blasting agents
<b>Radioactive Contaminants</b>							
Gross Alpha (pCi/l)	2012	1.86	-0.881-1.86	15	0	NO	Erosion of natural deposits
Radium 226 + 228 (pCi/L)	2012	0.808	-0.235 – 0.808	5	0	NO	Erosion of natural deposits

<b>Disinfectants and Disinfection By-Products</b>							
Regulated Contaminant	Date Collected	Highest Running Annual Average*	Range Detected	MCL or MRDL	MCLG or MRDLG	Violation	Possible Source of Contamination
Total Trihalomethanes (TTHMs) (ppb)	Quarterly in 2018	47.8	17.7– 68.0	80	----	NO	Byproduct of drinking water chlorination
Haloacetic Acids (HAA5) (ppb)	Quarterly in 2018	20.8	2.2 – 32.0	60	----	NO	Byproduct of drinking water chlorination
Chlorine (ppm) (free)	Monthly in 2018	AVG 0.51	0.00- 1.16	4	4	NO	Water additive used to control microbes

\*Results represent the highest concentration upon which our system's compliance is based, not necessarily the highest concentration detected.

Unregulated and Secondary Contaminants *1	Date(s) Collected	Result or Range Detected	Average Detected	SMCL	ORSG	Possible Source
<b>Inorganic Contaminants</b>						
Sodium (ppm) **2	2018	39.6 – 55.7	50.4	----	20	Natural sources; runoff from use as salt on roadways; by-product of treatment process

<b>Other Organic Contaminants - When detected at treatment plant as VOC residuals, not TTHM compliance</b>						
Bromodichloromethane (ppb)	2018	0.9 – 3.6	2	---	---	By-product of drinking water chlorination
Chloroform (ppb)	2018	0.7 – 3.6	1.84	---	---	By-product of drinking water chlorination
Chlorodibromomethane (ppb)	2018	0.7 – 2.1	1.38	---	---	By-product of drinking water chlorination

<b>Secondary Contaminants ***3</b>						
Manganese (ppb)	2017	ND – 515	140	50	Health Advisory of 300 ppb	Erosion of natural deposits

UCMR 4	Year	Range	Average
bromide (ppb)	2018	33.3 - 62.9	46.49
manganese (ppb)	2018	0.744 - 550	134.81
total organic carbon (ppb)	2018	ND - 1040	586.92
bromochloroacetic acid	2018	0.414 – 4.37	2.56
bromodichloroacetic acid	2018	2.75 – 5.48	4.09
chlorodibromoacetic acid	2018	0.807 – 1.67	1.17
dibromoacetic acid	2018	0.913 – 1.11	1.00
dichloroacetic acid	2018	1.18 – 9.2	5.41
monobromoacetic acid	2018	ND – 0.32	0.32
trichloroacetic acid	2018	1.6 – 11.9	6.44

\*1 Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated monitoring is to assist EPA in determining their occurrence in drinking water and whether future regulation is warranted. These samples above were collected in 2018 as part of The Fourth Unregulated Contaminant Rule. The complete table of results is available at [www.foxboroughma.gov/departments/water\\_sewer\\_department/u\\_c\\_m\\_r3\\_data](http://www.foxboroughma.gov/departments/water_sewer_department/u_c_m_r3_data)  
If there are any questions, please contact Robert Worthley, at (508) 543-1209.

\*\*2. The ORSG for sodium is 20ppm. Above this level, sodium sensitive individuals, such as those experiencing hypertension, kidney failure, or congestive heart failure, should be aware of the levels of sodium in their drinking water where exposures are carefully being controlled. Some people who drink water containing sodium at high concentrations for many years could experience an increase in blood pressure.

\*\*\*3. The EPA has established a lifetime Health Advisory for manganese at 300 ppb and an acute Health Advisory at 1000 ppb.

**Does My Drinking Water Meet Current Health Standards? Yes.**

We are committed to providing you with the best water quality available. We are proud to report that last year your drinking water met all applicable health standards regulated by the state and federal government.

Manganese is a naturally occurring mineral found in rocks, soil, groundwater, and surface water. Manganese is necessary for proper nutrition and is part of a healthy diet, but can have undesirable effects on certain sensitive populations at elevated concentrations. The United States Environmental Protection Agency (EPA) and MassDEP have set an aesthetics-based Secondary Maximum Contaminant Level (SMCL) for manganese of 50 ug/L (microgram per liter), or 50 parts per billion. In addition, MassDEP's Office of Research and Standards (ORS) has set a drinking water guideline for manganese (ORSG), which closely follows the EPA public health advisory for manganese. ***Drinking water may naturally have manganese and, when concentrations are greater than 50 ppb, the water may be discolored and taste bad. Over a lifetime, the EPA recommends that people drink water with manganese levels less than 300 ppb and over the short term, EPA recommends that people limit their consumption of water with levels over 1000 ppb, primarily due to concerns about possible neurological effects. Children younger than one year old should not be given water with manganese concentrations over 300 ppb, nor should formula for infants be made with that water for more than a total of ten days throughout the year.*** The ORSG differs from the EPA's health advisory because it expands the age group to which a lower manganese concentration applies from children less than six months of age to children up to one year of age to address concerns about children's susceptibility to manganese toxicity. See EPA Drinking Water Health Advisory for manganese at:

[https://www.epa.gov/sites/production/files/2014-09/documents/support\\_cc1\\_magnese\\_dwreport\\_0.pdf](https://www.epa.gov/sites/production/files/2014-09/documents/support_cc1_magnese_dwreport_0.pdf) and

MassDEP Office of Research and Standards (ORSG) for manganese

<https://www.mass.gov/files/documents/2016/08/nr/mangorsg.pdf>

To help alleviate the concerns with manganese, The Foxborough Water Department is removing iron and manganese by utilizing the Witch Pond and Oak Street Water Treatment Plants. Other sources are blended with the filtered water using the wells having the lowest manganese first, as needed, to meet seasonal demands. Construction has begun on the Chestnut Street Water Treatment Plant, which will remove iron and manganese from the wells off Chestnut and Mechanic Streets. Treatment with a blended sodium phosphate is used for sequestration and corrosion control for the sources which are not currently filtered. Unidirectional flushing of the distribution system will continue to be conducted in the spring and fall, as weather permits, to remove sediments from the water mains.

**Conservation**

The Foxborough Water Department will continue the water saving rebate program that allows residents with older 5- to 8-gallon flush toilets to change to water-saving 1.28-gallon or lower per flush toilets. Residents who wish to participate in the program must show proof of installation and will then receive a \$100 refund from the Town of Foxborough Water Department. A \$75 rebate is offered for washing machines with an Energy Star water factor of 4.0 or less. Rain barrels can help conserve water for outside watering needs, and are available at a discounted rate. Please contact the Water Department for details.

The Foxborough Water Department is regulated by what is known as a Water Management Act permit. This permit restricts the number of gallons each resident uses to 65 gallons per day. If the Water Department does not meet this performance standard, the permit imposes actions such as stringent watering restrictions on the water system and all its customers. Please note that Foxborough must increase the severity of watering restrictions when the Massachusetts Drought Management Task Force declares a Drought Advisory or higher.

**Contamination from Cross Connection** – Cross connections that could contaminate drinking water distribution lines are a major concern. A cross-connection occurs whenever the drinking water supply is or could be in contact with potential sources of pollution or contamination. Cross-connections exist in piping arrangements or equipment that allowed the drinking water to come in contact with non-potable liquids, solids or gases (hazardous to humans) in the event of a backflow.

Backflow is the undesired reverse of the water flow in the drinking water distribution lines. This backward flow of water can occur when the pressure created by an equipment or system such as a boiler or air-conditioning is higher than the water pressure inside the water distribution line (backpressure), or when the pressure in the distribution line drops due to routine occurrences such as water main breaks or heavy water demand, causing the water to flow backward inside the water distribution system (backsiphonage). Backflow is a problem that many water consumers are unaware of; a problem that each and every water customer has a responsibility to help prevent.

Without the proper protection, something as simple as a garden hose has the potential to contaminate or pollute the drinking water lines in your house. In fact, over half of the country's cross-connection incidents involve unprotected garden hoses. There are very simple steps that you as a drinking water user can take to prevent such hazards. They are:

- NEVER submerge a hose in soapy water buckets, pet watering containers, pool, tubs, sinks, drains or chemicals.
- NEVER attached a hose to a garden sprayer without the proper backflow preventer.
- Buy and install a hose bib vacuum breaker in any threaded water fixture. The installation can be as easy as attaching a garden hose to a spigot. This inexpensive device is available at most hardware stores and home-improvement centers.
- Identify and be aware of potential cross-connections to your water line.
- Buy appliances and equipment with a backflow preventer.
- Buy and install backflow prevention devices or assemblies for all high and moderate hazard connections.

We continue to survey all industrial, commercial, and institutional facilities in the service area to make sure that all potential cross-connections are identified and eliminated or protected by a backflow prevention device. Each backflow prevention device is tested and inspected according to the frequency specified by MassDEP, which is based on the type of device, to make sure that it is providing maximum protection. For more information, visit our Web site at:

[www.foxboroughma.gov/departments/water\\_sewer\\_department/cross\\_connection\\_control\\_program](http://www.foxboroughma.gov/departments/water_sewer_department/cross_connection_control_program)

If you are an owner of a cross connection control device, you play a critical role in partnering with your local water system in keeping our water supply safe. By following the required annual or semiannual device testing mandated by the Cross Connection Control Regulations at 310 CMR 22.22, and keeping your device in good repair, you prevent contaminants from entering the water supply.

### **310 CMR 22.22 Sec. 13 (D)**

#### **Owners' Responsibility - Cross Connection Control Reduced Pressure Backflow Preventers and Double Check Valve Assemblies Testing and Repair Policy**

In accordance with Drinking Water Regulations of MASS 310 CMR 22.22 Sec. 13 (D), all installations of reduced pressure backflow preventer assemblies shall be tested semi-annually by the supplier of water. In addition, double check valve assemblies shall be tested annually by the supplier of water. All tests must be conducted by a certified Backflow Prevention Device tester in accordance with the regulated test procedures. The result of these tests must be recorded on the Standard Inspection and Maintenance Report Form. This form must be completely filled out (including the cross connection ID# from the DEP permit), signed and dated by the owner and the certified tester. All copies of the Inspection and Maintenance Report Forms shall be maintained by the owner. The owner or owner's agent must maintain on the premises a spare parts kit and any special tools required for removal and reassembling of devices which are to be tested. The presence of these materials must be recorded on the Inspection and Maintenance Report Form. Devices failing a test or found defective shall be overhauled, repaired or replaced by a plumber or a mechanical fire sprinkler contractor. They must be licensed by the Commonwealth of Massachusetts and re-inspected within two weeks of the initial inspection date.

Office hours are Monday, Wednesday and Thursday 8:30 A.M. to 4:00 P.M.; Tuesday – 8:30 A.M. to 7:00 P.M. and Friday – 8:30 A.M. to 12:30 P.M.  
For water problems outside of normal hours, please call the Foxborough Police Department at (508) 543-1212.

Our Water Management Act Permit requires the Town of Foxborough to limit the amount of water used by our residential customers to 65 gallons per person per day. To meet this requirement, The Town of Foxborough must, per the permit, limit nonessential outdoor water use.



## YEAR ROUND

WATERING WITH SPRINKLERS WILL BE PERMITTED AS FOLLOWS:

Odd-Numbered Homes – MONDAY and THURSDAY

Even-Numbered Homes –TUESDAY and FRIDAY

*From 6:00 p.m. to 9:00 p.m. ONLY*

Watering with handheld hoses is allowed every day before 9:00 a.m. and after 5:00 p.m.

Water Department  
Town of Foxborough  
70 Elm Street  
Foxborough, MA 02035

PRSRT STD  
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**2018**  
Water Quality Report